

SAMPLE ONBOARDING EXPERIENCE SURVEY

This survey helps us understand your experience with our onboarding process and identify areas for improvement. Your honest feedback is valuable in ensuring we provide a smooth and positive transition for all new hires. Please select the answer that best reflects your experience and feel free to elaborate in the open-ended questions.

Overall experience

The onboarding process helped me feel welcomed and valued as a new employee.

strongly disagree
 disagree
 neither agree nor disagree
 agree
 strongly agree

The onboarding process provided me with a clear understanding of my role and responsibilities.

strongly disagree
 disagree
 neither agree nor disagree
 agree
 strongly agree

I received adequate training and resources to be successful in my job.

strongly disagree
 disagree
 neither agree nor disagree
 agree
 strongly agree

My manager was readily available to answer my questions and provide support during onboarding.

strongly disagree
 disagree
 neither agree nor disagree
 agree
 strongly agree

Overall, I am satisfied with my onboarding experience.

strongly disagree
 disagree
 neither agree nor disagree
 agree
 strongly agree

To what extent did the following aspects of onboarding meet your expectations?

Pre-boarding communication and information (e.g., welcome package, login credentials):

didn't meet expectations
 needs improvement
 somewhat met expectations
 met expectations
 exceeded expectations

First day orientation and welcome activities:

didn't meet expectations
 needs improvement
 somewhat met expectations
 met expectations
 exceeded expectations

Introduction to company culture and values:

didn't meet expectations
 needs improvement
 somewhat met expectations
 met expectations
 exceeded expectations

Role-specific training and development opportunities:

didn't meet expectations
 needs improvement
 somewhat met expectations
 met expectations
 exceeded expectations

Opportunities to meet and connect with colleagues:

didn't meet expectations
 needs improvement
 somewhat met expectations
 met expectations
 exceeded expectations

Availability of support from your manager and HR team:

didn't meet expectations
 needs improvement
 somewhat met expectations
 met expectations
 exceeded expectations

Additional questions:

What was the most helpful aspect of your onboarding experience?

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What, if anything, could we have done differently to improve your onboarding experience?

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Do you have any suggestions for additional information or resources that would have been beneficial during onboarding?

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Is there anything else you would like to share about your onboarding experience?

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